

# Code of Conduct

As an integral part of our commitment to ethical business practices and responsible corporate behaviour toward our customers, suppliers, business partners, financial institutions, stakeholders and shareholders, **YMP mobility GmbH** establishes this Code of Conduct to guide the actions and decisions of the management, the employees, contractors, and stakeholders within our Group of Companies in Germany and worldwide.

## **1. Compliance with Laws and Regulations**

We are committed to upholding all applicable laws, regulations, and standards wherever YMP Mobility GmbH is conducting business in Germany and Worldwide. We will conduct our business activities with integrity and in full compliance with all legal requirements.

## **2. Ethical Behaviour**

We will always conduct ourselves with honesty, integrity, and fairness in all business dealings. We will not engage in unethical practices, including bribery, corruption, fraud, or any form of discrimination.

## **3. Health and Safety**

The health and safety of our employees, customers, and the public are of extreme importance. We are committed to providing a safe and healthy work environment and complying with all relevant health and safety regulations.

## **4. Environmental Responsibility**

We recognize our responsibility to minimize the environmental impact of our operations. We will strive to reduce energy consumption, minimize waste generation, and promote sustainable practices throughout our business activities.

## **5. Quality and Customer Satisfaction**

We are dedicated to delivering high-quality products and services that meet or exceed customer expectations. We will listen to our customers, address their concerns promptly, and continuously improve our products and services.

## **6. Respect for Employees**

We value the contributions of all our employees and are committed to treating them with respect, dignity, and fairness. We will provide equal opportunities for advancement, development and support diversity and inclusion in the workplace.

## **7. Confidentiality**

We will protect confidential information belonging to the company, our customers, and our partners. We will not disclose confidential information without proper authorization and will use it only for legitimate business purposes.

## **8. Conflict of Interest**

We will avoid situations where our personal interest conflicts with the interests of the company. We will promptly disclose any potential conflicts of interest and take appropriate steps to resolve them immediately.

## **9. Reporting Violations**

We encourage all employees to report any violations of this Code of Conduct or any unethical behaviour they witness. Reports can be made through established channels without fear of retaliation.

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## **10. Compliance Monitoring**

We will regularly review and update this Code of Conduct to ensure its effectiveness and relevance. Compliance with this Code will be monitored and enforced, any violation will be subject to disciplinary action, up to and including an immediate termination of employment.

**Adopted by YMP mobility GmbH and all group of Companies in Germany and Worldwide.**

For the management:

Adel Lünz

Director

Alexandra Lünz

Director

**Version:** February/ 2024